

YOUR GUIDE TO RESIDENT SERVICES

cpo  **management**
community properties of ohio

cpo  **impact**



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1. Referrals & Eviction Prevention

We provide you with the following eviction prevention services: lease/compliance education, assistance with Jobs and Family Services benefits, rental assistance referrals, help with housekeeping and more.

2. Childcare & Summer Camp Referrals

- CPO has partnered with high-quality childcare providers for children ages 6 weeks to 5 years. CPO residents receive priority at these centers so please call us to find out more information!
- Free Summer Camp: Summer camp is more than just a time for fun and play - it's a time for kids to discover who they are and create memories they will never forget. Activities can include sports, arts and crafts projects, wacky games, swimming and so much more.

3. Education Initiatives

- GED Resources: Financial assistance, when available, to help you earn your GED or high school diploma. Assistance to pay for your GED exam, GED prep books, calculators, and cash for earning a GED or high school diploma. Call us for more information.
- College Scholarship Referrals: We've got referrals for tuition assistance, books, laptops, childcare and other student expenses. Call us for details!

4. Workforce Development Referrals

We are here to help you reach your employment goals. We offer referrals for paid work experiences with on-the-job training, professional development opportunities, and connections to local employment resources.



5. Basic Needs

We offer some basic or core services to meet your daily needs: Furniture Bank appointments, linkage to food pantries, transportation assistance, referrals for legal support and assistance with communicating on your behalf with Property Management, schools, and other community organizations.

6. Senior/Disabled Support

Senior Service Coordinators provide referrals and linkage to the following: home management, medical and financial needs along with educational, health and well-being, and emotional support.

7. Community Activities

Our ongoing community activities and events include: new move-in visits, courtyard or backyard cookouts, bookmobile visits, neighborhood gatherings, leadership development opportunities, holiday events, festivals and special events.

8. Budgeting & Saving

Do you want to be more on top of your money? We can help you create a family budget with plans for sticking to it and help you start saving for your big life goals!



We Respect Your Privacy.

Resident Services staff are required to keep your personal information confidential.* This means that we cannot share your information with individuals or organizations outside of CPO without your consent.

*Resident Services staff must report any risk of harm to yourself or others.

Scan the QR code to connect
with Resident Services.



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910 East Broad Street, Columbus, OH 43205

Resident Services: 614.545.3028

Resident Services Fax: 614.253.3818

CPO Main Office: 614.253.0984

Maintenance Hotline: 614.221.1627

Anonymous Safety TIP Line: 614.545.SAFE (7233)

www.cpoms.org | www.cpoimpact.org

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Community Properties of Ohio Management Services and CPO Impact are affiliates of OCCH. Our organizations fully support the principles of the Fair Housing Act (Title VIII of the Civil Rights Act of 1968), which prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, gender, familial status, military status or disability.