

NOTICE

TO: Residents, Employees, Vendors and Partners

DATE: March 17, 2020

RE: Coronavirus COVID-19

The health and safety of our residents, employees, vendors and our communities is our top priority. We believe that it's important for us to do our part to help reduce the transmission of COVID-19, so we will be conducting business a bit differently. Until further notice, we are closing our offices to outside visitors except by appointment; however, our staff will still be working hard to address your needs.

Recertifications will continue to happen by phone, fax or email, where possible. We will still collect rent and monies owed via our drop box. Work orders will be taken and logged, but we will only be responding to emergency maintenance issues and extermination will continue.

To help expedite your requests, please call the numbers listed below for all meetings, appointments, maintenance needs, etc.

MAINTENANCE 614.221.1627
MAIN OFFICE/PROPERTY MANAGEMENT 614.253.0984

We are committed to working with our residents, employees, vendors and partners to help ensure the safety and well-being of everyone. We are constantly monitoring the guidance from experts, including the Center for Disease Control, World Health Organization, HUD, our housing partners, and local health officials.

Please continue to do what you can to ensure your personal safety, and that of your family and neighbors.

Sincerely,

Chad Ketler
President



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